

UEA+Moves terms of use

- The term "uea+moves" or "us" or "we" refers to the owner of the service. The term "you" refers to the user or viewer of our service. The use of this service is subject to the following terms of use:
- The content of the pages on uea+moves is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered through uea+moves for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on uea+moves entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this service meet your specific requirements.
- Unauthorised use of this service may give to a claim for damages and/or be a criminal offence.
- From time to time uea+moves may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- We reserve the right to cancel unverified accounts or accounts that have been inactive for 2 years
- The uea+moves team works hard to keep the service working properly and without fraudulent activity. Please report problems, offensive content and fraudulent activity to ueamoves@uea.ac.uk
- We reserve the right to block your account for a certain time period if you fail to comply with the terms of use, and you may be issued warnings or suspended from the platform on a temporary or permanent basis.
- We reserve the right to ascertain if content posted by users is suitable. If we deem it to be unsuitable or offensive we reserve the right to remove the post and block your account.
- We also reserve the right to restrict or prohibit access to the uea+moves app and reduce points or remove any discounts or rewards from user accounts.
- We will always endeavor to keep rewards up until their finish date, however we reserve the right to remove rewards before their finish date if stock levels are depleted.
- We urge you to only join public groups that are relevant to you, including any respective challenges within that group.

- You can only join one type of challenge at the same time (i.e. the platform will prevent you from competing in two walking challenges, at the same time).
- Rewards should only be redeemed at the point of sale with a member of staff present. Please do not press redeem until you are at the point of sale and a staff member can see you have earned the reward. If rewards are redeemed any earlier the reward claim will not be valid.
- If a reward is incorrectly/mistakenly redeemed the associated points will not be reimbursed to the user. Once a reward is redeemed, it cannot be undone.
- To find out how the University of East Anglia (UEA) will use your data please refer to the UEA privacy notice found at <https://ueasport.co.uk/activity-and-sport/uea-moves-app/>
- We will endeavour to ensure the terms of use are fit for purpose at all times but reserve the right to change these at any time.